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QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME Alternative Phone, Inc.

QUARTER / YEAR 2ND / 2010

	MONTH: <u>APR</u>	<u>MAY</u>	<u>JUN</u>
Number of Customer Access Lines	<u>30</u>	<u>26</u>	<u>28</u>
New Service Applications Held over 30 Days	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>2</u>	<u>0</u>	<u>2</u>
Customer Out of Service Clearing Times (%)	<u>.07</u>	<u>0</u>	<u>.02</u>
New Installs and Re-Installs Completed w/in 5 Days (%)	<u>100</u>	<u>100</u>	<u>100</u>
Commitments Fulfilled (%)	<u>100</u>	<u>100</u>	<u>100</u>
Number of Lifeline Customers	<u>18</u>	<u>14</u>	<u>15</u>

Comments / Explanations: _____

Preparer's Name: ROBERT HIPKE

Phone and Email: 352-387-1112 / roberth@alternativephone.com

Mail completed form to:

Office of Regulatory Staff
Telecommunications Department
1401 Main Street, Suite 900
Columbia, SC 29201

Daphne.Duke@psc.sc.gov
(803) 737-0800